**Building the Business Case for Adoption of Energy Information Systems (EIS)** 



# Costs and Energy-Saving Benefits of EIS

Jessica Granderson, PhD
Guanjing Lin, PhD
Lawrence Berkeley National Laboratory

Funded by DOE Building Technologies Office, K. Taddonio, A. Jiron



#### Outline

- Motivation and definitions
- Current value proposition and study design
- Energy savings and EIS benefits
- Technology costs and payback
- Conclusions and next steps

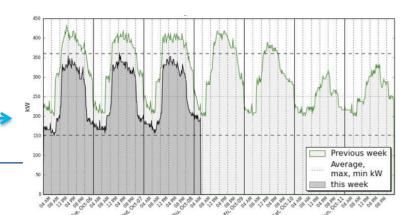




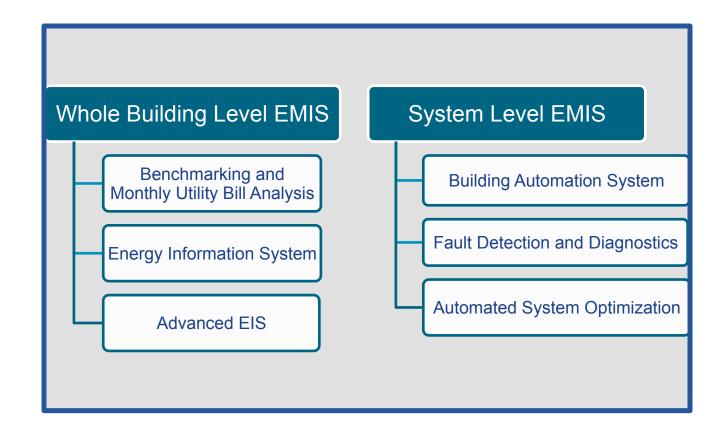
#### Motivation

- Energy performance monitoring and reporting has come to the forefront of the national energy dialogue
  - Zero-energy and smart grid initiatives
  - EISA 2007, federal and state labeling and reporting mandates
- Optimal performance requires higher granularity data, more timely analysis than monthly utility bills
- Energy Management Information Systems are a promising family of tools to enable deep savings, yet with exception of BAS, underutilized





#### **Definitions: EMIS**

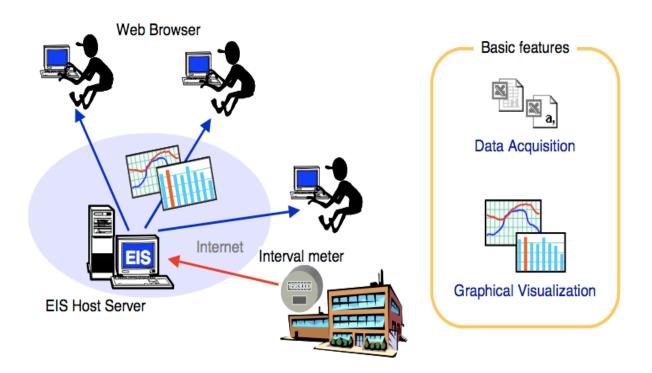






#### **EIS** Definition

- EIS comprise
  - Software, data acq. hardware, and communication systems
    - To collect, analyze and display building energy information







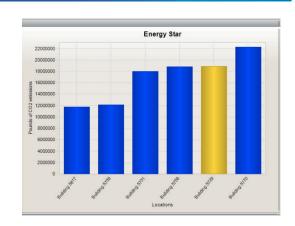
#### **EIS Definition**

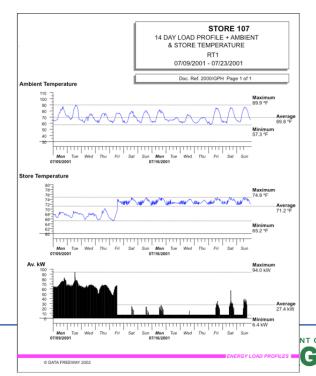
#### EIS provide

- Web-accessible hourly whole-building electric data
- Graphical/visualization capabilities
- Automated building energy analyses

#### EIS are NOT

- Most Energy Management and Control Systems (EMCS)
- Equipment fault detection and diagnostics (FDD)
- Energy information dashboards
- Greenhouse gas (GHG) footprint calculators

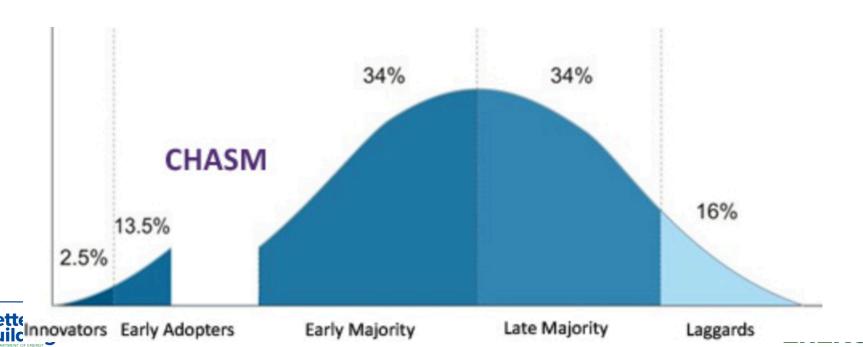






### Study Scope

- This study concerns the value proposition associated with use of EIS and advanced EIS
- EIS still an emerging technology, early stages of adoption



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# Promising Technology, Barriers to Adoption

- Growing number of case studies document benefits, but use different metrics, narratives
  - payback, \$savings in year 1, % EUI savings, total Btu savings ....
- Currently we can say that EIS
  - Enable savings up to 20% depending on depth of metering, user engagement, ....
  - Cost anywhere from \$5K/yr up, depending on extent of software features, # points, configuration needs ....
- Widespread EIS adoption hindered by 2 critical barriers:
  - 1) lack of information on technology cost, associated energy/cost savings
  - 2) limited understanding of how to use technology for maximum benefit





# Challenges in Quantifying the Value Proposition for EIS

- Information technologies are process tools, not equipment
- Savings aren't guaranteed with installation, attribution of benefits confounded by concurrent efficiency activities
  - EIS rarely if ever installed as the sole efficiency measure
  - Typically part of larger efficiency initiatives, E mgt practices





## Study Objective, Design

- Conduct a series of targeted case investigations of 20-30 EIS implementations to determine
  - Technology costs, site/campus energy saving trends since adoption of the EIS
  - Technology uses to identify opportunities, realize savings
  - → Synthesize the findings from the 20-30 cases
  - → Provide foundational information for business case development





### **Study Questions**

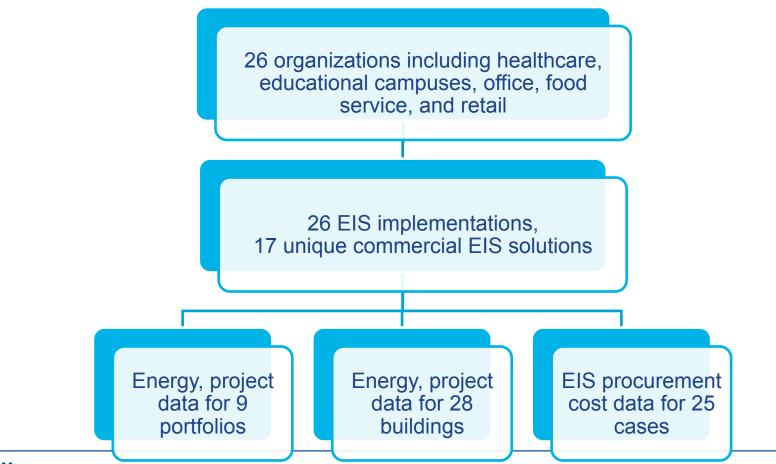
- What savings were achieved, and what was the role of the EIS?
- What are technology costs, what are the ranges of those costs, and what are key drivers?
- What are the energy management benefits and best practice uses of EIS?
- Which factors are most strongly correlated with deeper energy savings?
  - Extent of efficiency projects
  - User engagement
  - User empowerment
  - Depth of metering
  - Building performance before EIS installation
  - Length of time EIS is installed





## Study Design: Participant Cohort

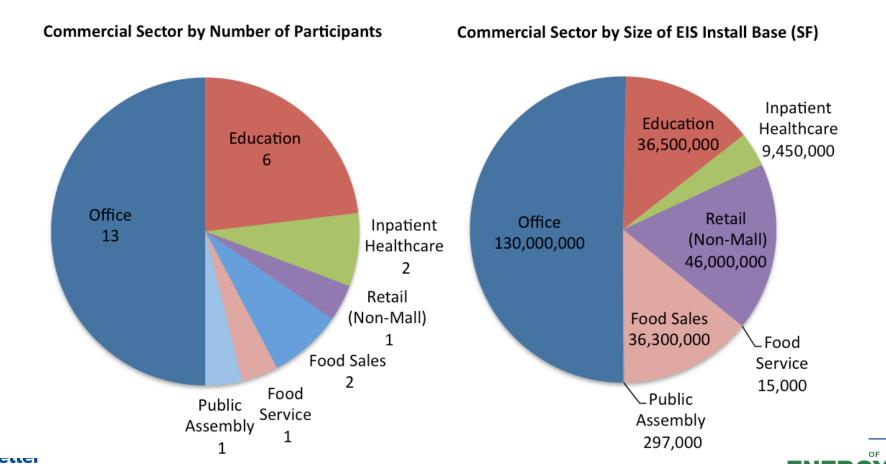
Cohort represents diverse EIS solutions, commercial sectors, geographies





## Participant Cohort: Commercial Sectors

26 participants with 260 million square feet in a variety of commercial sectors



## Participant Cohort: Cases









Ministry of Energy and Mines









































# Participant Cohort: EIS Vendors

12 vendors referred clients for recruitment to participate in the study





























## Participant Cohort: Geographic Diversity



 Energy data was gathered and analyzed for 28 individual building sites from portfolios across the US and Canada





### Study Design: Data Collection

#### Information collected

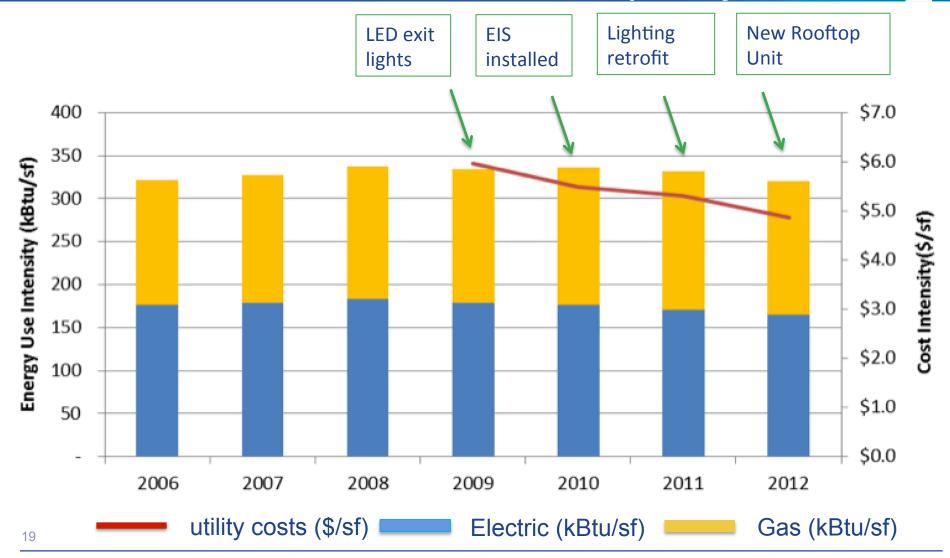
- 90 min interview on technology uses and benefits
- EIS technology procurement costs
- Multi-year combined fuels EUI trends for portfolio and/or individual buildings

Technology Costs		
Upfront Costs: Hardware		
	Meter Costs (\$)	
	Sensor Costs (\$)	
	Installation Labor Costs (\$)	
	Other Hardware Costs (specify type and \$)	
Upfront Costs: Software		
	Per Point Cost (\$)	
	Per User Cost (\$)	
	Feature or module Specific cost (\$)	
	Configuration Labor (\$)	
	Integration Labor Costs (\$)	
	Other Software Costs (specify type and \$)	
<b>Ongoing Costs: Software and Operations</b>		
	Software recurring costs (\$)	
	Hardware recurring costs (\$)	
	Other ongoing costs (specify type and \$)	





# Data Collection Example: Year-Over-Year EUI Trends and Efficiency Projects







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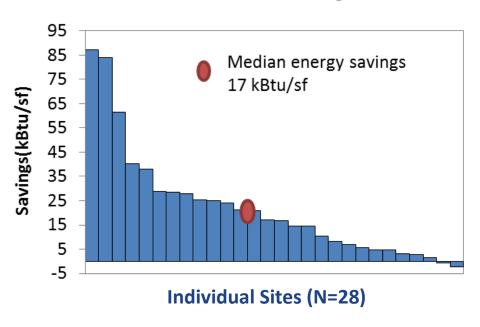


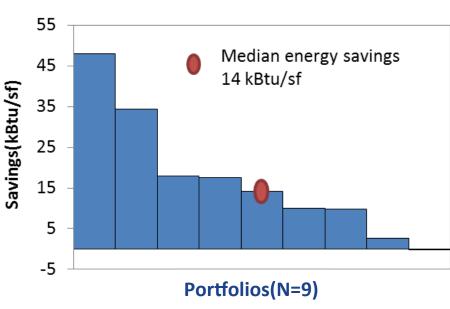


### Achieved Energy Savings, Role of EIS

- Median energy savings across cohort, relative to EIS install yr
- 21 of 23 cases said they couldn't achieve this performance w/o EIS

#### **Changes in EUI Since EIS installed**



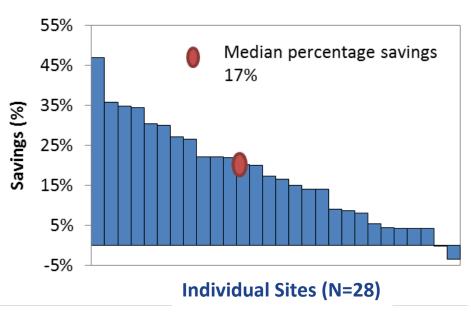


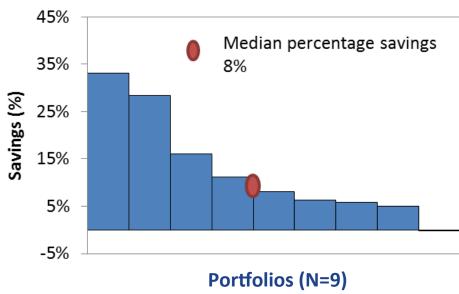




## Achieved Savings (Percent)

#### **Percentage Changes in EUI Since EIS installed**



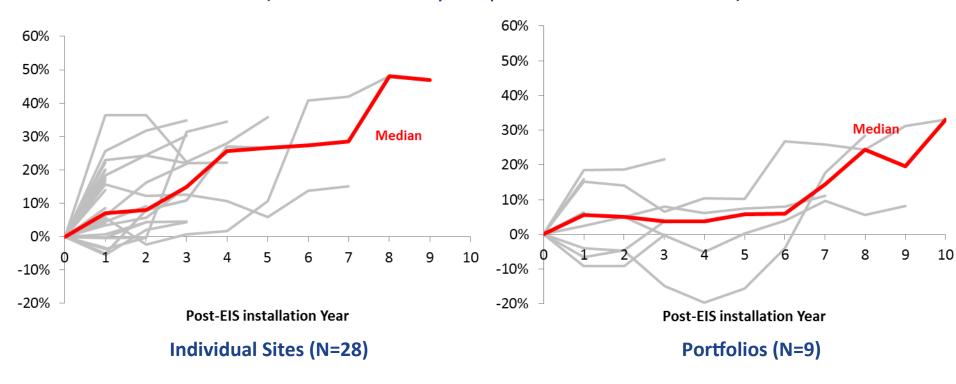






## Achieved Savings (Year-by-Year)

# **% Energy Savings**(Relative to the year prior to EIS installation)

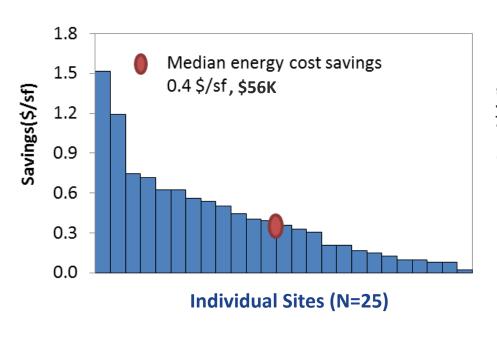


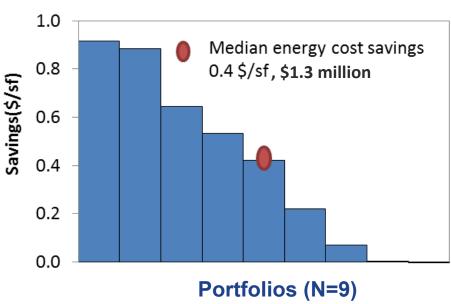




## **Estimated Utility Cost Savings**

#### **Changes in Utility Costs Since EIS Installation**





Site Level: Median utility cost savings = \$56K Portfolio Level: Median utility cost savings = \$1.3M





# Energy Management Benefits of EIS Use

- Most frequently cited benefits included
  - Identify operational efficiency opportunities
    - Scheduling, faults and anomalies, changes in load profile
  - Ability to track performance, compare to self and others
  - Monitor peak load and manage demand charges
  - Utility billing validation
  - Data for other custom analyses
  - Information to ground and set energy goals





# Energy Management Benefits of EIS Use

"To realize savings you have to provide tools to enable people to measure their success - you can't put a price tag on that."

"Operators ended up considering it like a game...

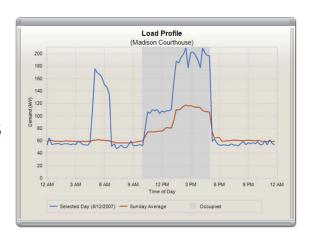
Everybody in the building got excited, and realized how powerful the tool was, and that it would really be used to save"

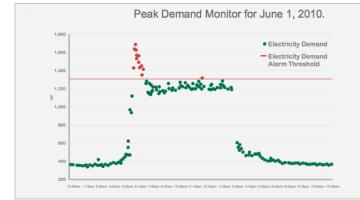




#### **Best Practice Uses of EIS**

- Load profiling on a regular basis
- Use of automated energy anomaly detection features
- X-Y plots to analyze temperature dependent loads
- Benchmarking to triage for further investigation
- Connection between analyst and operator to effect changes once problems are identified
- Streamlining of utility billing and payment
- Use of data to verify project savings
- Conversion of energy into \$, plots and reports









# **Break for Questions**







#### Midpoint Recap

- Study cohort achieved sizeable energy savings over time
- Most said they couldn't do it without the EIS
- In addition to EIS, projects and other energy management activities were used to achieve savings
- Factors potentially correlated with deeper savings:
  - building- or organization-specific factors such as EUI before EIS installation, and extent of efficiency projects
  - EIS-related factors such as depth of metering, user engagement, user empowerment, total years of EIS use





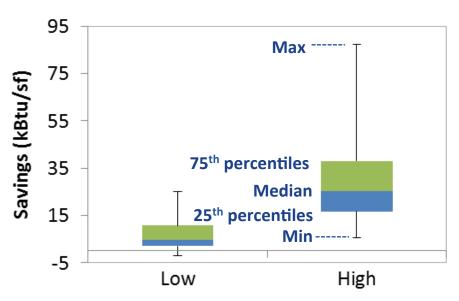
# Which Factors Correlate Most Strongly with Deeper Energy Savings?

- Three-step analytical process
  - established metrics to characterize the factors as low or high for each case, e.g., low vs high initial EUI
  - plotted savings achieved in the low vs high groups, quantified the differences in group medians
  - 3. investigated statistical significance of the observed differences in achieved median energy savings





#### Plots of Percentiles, Min/Max, and Median



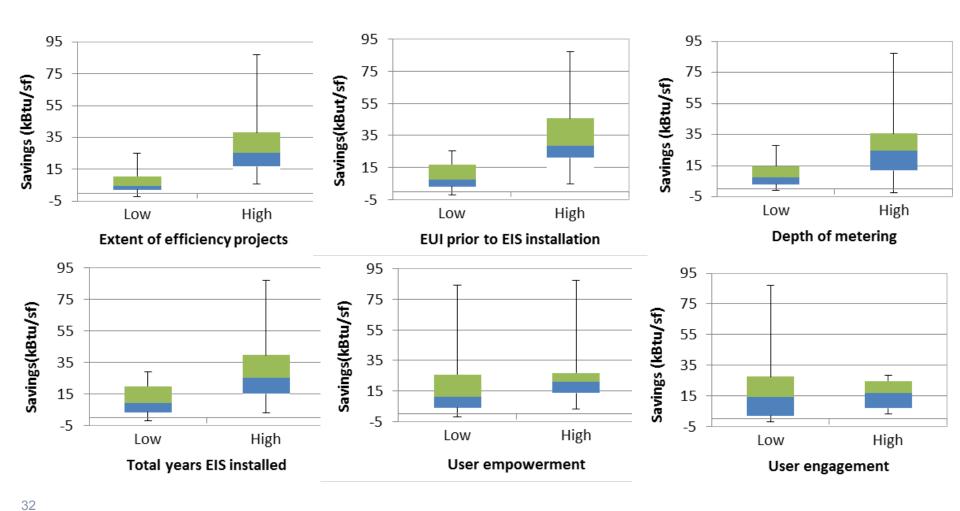
The factor of influence being ploted

Increased separation/offset between the two groups indicates more distinct differences in achieved energy savings





### Achieved Energy Savings and Potential Correlates

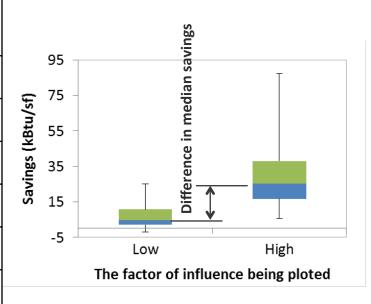






# Potential Savings Correlates: Difference in Median Savings Between Low and High Groups

Factor	Difference in median savings [kBtu/sf]
<b>Extent of efficiency projects</b>	21
EUI prior to EIS installation	21
Depth of metering	17
Total years EIS installed	16
User empowerment	10
Use engagement	2







### Statistical Analysis of Size and Significance

- To determine significance and effect size of differences in median savings a single-factor statistical test was conducted
- Wilcoxon Mann Whitney test
  - Non-parametric analog to t-test
  - No assumption that independent variable is normally distributed
- Potential confounding factors
  - Small sample size, self-reported, imperfect data





### Wilcoxon-Mann Whitney

- Large effect size, highly significant
  - Extent of projects and EUI prior to EIS installation
- Medium effect size, still pretty significant
  - Depth of metering and total years EIS installed
- Small effect size
  - User engagement and empowerment

Factor	Effect size (p value)
Extent of efficiency projects	0.67 (0.0004)
EUI before EIS installation	0.65 <b>(0.001)</b>
Depth of metering	0.44 (0.02)
Total years EIS installed	0.43 (0.02)
User empowerment	0.24 (0.21)
User engagement	0.11 <b>(0.58)</b>





### Relative importance of the factors

- Building- and organization-specific factors were largest, most significant
  - Extent of eff. projects provides validity check, by definition large effect
  - Intuitively makes sense that higher savings correlate with initial EUI
- Depth of metering and years EIS in place next strongest correlates
- User engagement and empowerment
  - Not strongly correlated to savings, small effect size
  - Impact of self reporting, bias in self-assessment?
  - Relative differences among cohort not exposing deep overall differences?
  - Larger effect in combination with other factors?
  - Just not as important as the other factors?





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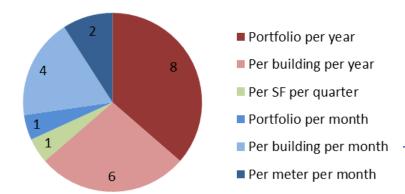




# EIS Delivery and Pricing Models

- Most EIS delivered as SaaS offering
  - 5 of 23 cases were on-premises
- Upfront (config, training) and ongoing costs may be assessed
- Ongoing costs
  - Annual fees twice as common as monthly fees
  - Per-building or per-portfolio fees more common than per-meter or per-sf

### Ongoing Cost -Price Model (N=22)







# Summary of EIS Costs

Type of Costs	Range				
	[\$]	[\$/pt]	[\$/building]	[\$/sf]	
Upfront (N=18)	0 to 1,700-300,000	0 to 10-3,400	0 to 15-120,000	0 to 0.0008-0.77	
Ongoing (N=17)	1,000-140,000	5-3,100	12-25,000	0.0004-0.15	
5 yr ownership (N=14)	31,000-790,000	140-16,000	300-130,000	0.02-1.1	

Type of Costs	Median				
	[\$]		[\$/pt]	[\$/building]	[\$/sf]
Upfront (N=18)	23,000		230	1,400	0.01
Ongoing (N=17)	16,000		200	400	0.01
5 yr ownership (N=14)	150,000		1,800	3,600	0.06

Number of points

Range: 6-1,000

Median:200

Number of buildings

Range: 1-560

Median:17

Number of sf

Range: 0.2-22million

Median: 3 million

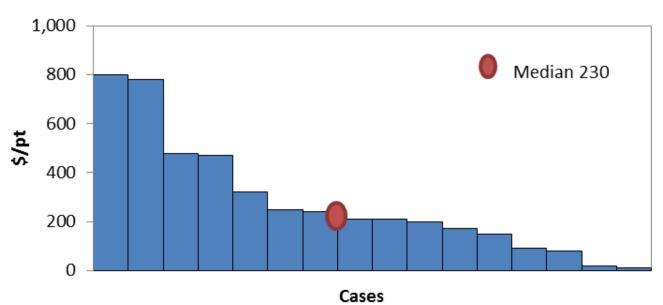




# **EIS Technology Costs**

 Median upfront costs ~230\$/pt, range is 2-3 orders magnitude across cohort

### Upfront Software Costs (\$/pt) (N=18)



Not plotted but included in the calculation of median: 3400, 1700

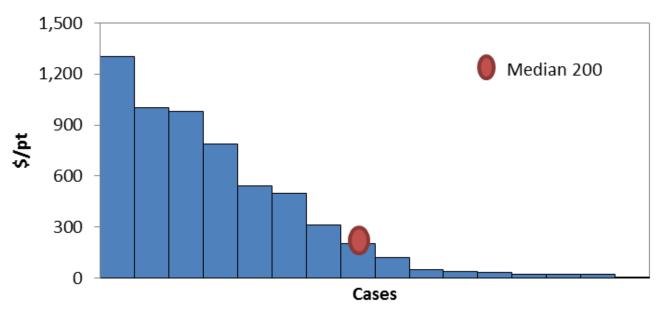




# **EIS Technology Costs**

 Median ongoing costs ~200 \$/pt, range is 2-3 orders magnitude across cohort

### Ongoing Software Costs (\$/pt) (N=17)



Not plotted but included in the calculation of median: 3100





# **EIS Technology Costs**

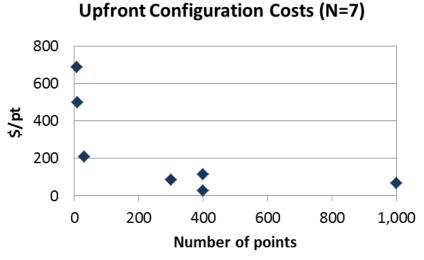
- What drives these large ranges in upfront and ongoing costs?
  - No effect due to on-premises vs SaaS delivery models
  - Economies of scale in \$/pt as size of implementation increases (total #pts)
  - Diversity in vendor pricing models, market maturity and rapid evolution

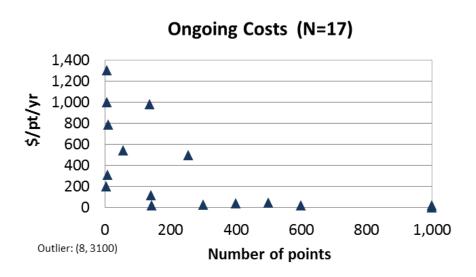




# EIS Technology Costs: Economies of Scale

- \$/pt decreases as number of points increases
  - Upfront configuration costs: 20-100\$/pt plateau
  - Ongoing costs: 5-50\$/pt plateau



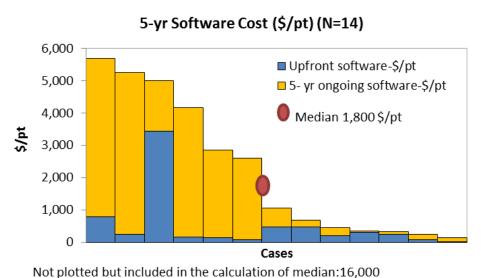






# EIS Technology Costs: Total Cost of Ownership

### Extrapolation: Median 5-yr cost = \$150K, 1800\$/pt, .06\$/sf



# 5-yr Software Cost (\$/sf) (N=14) O.4 Upfront software-\$/sf 5 yr ongoing software-\$/sf Range 300-130,000\$/building Median 0.06 \$/sf O.1 Cases

Not plotted but included in the calculation of median: 1.1



# Payback on Investment in the EIS

- Extent of projects was most strongly correlated with achieved energy savings
  - Participants provided useful data on nature, scope, timing of projects,
  - Did not tend to have data on attributed savings or costs of projects
- Not many participants had conducted their own assessment of payback for their EIS deployment
- "Does a car mechanic quantify the value of their tools?"





# Payback Examples from Study Participants

- 2 cases self-reported payback, and for 2 cases the R&D team was able to calculate a payback based on data collected
- < 2 years in 3 of 4 case instances, within the range reported in the literature
  - Case 1 3.4 year payback for 2 buildings 4.3 for another
  - Case 2 1.2 years for full campus deployment
  - Case 3 <1 month due to non-energy savings, streamlining of personnel bill payment
  - Case 4 <2 months





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### Conclusions: Value of EIS

- Median building and portfolio savings of 17% and 8% would not be possible without use of the EIS
  - Median building and portfolio utility savings of \$56K, and \$1.3M
- Key Benefits
  - Operational efficiency, utility validation and payment, data/info for other processes and analyses
- Median 5-yr cost of software ownership, \$150K, \$1800/pt, .06\$/sf, median number of points = 200
  - Large range in costs, some economies of scale with number of points
  - Commonly, ongoing costs assessed annually, per-building or -portfolio
- Payback of the EIS not typically tracked by participants, however
  - In 3 of 4 cases, payback was less than two years
  - Consistent with reported findings in the literature





# Conclusions: Key Factors and Best Practices

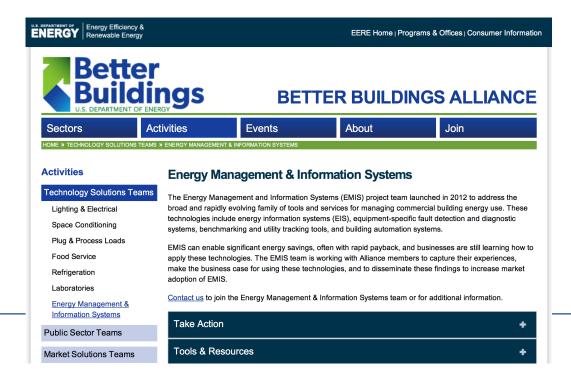
- Extent of efficiency projects and initial EUI most correlated with deeper achieved energy savings
- Depth of metering and years of EIS installation were next strongest factors, and pertain specifically to the EIS deployment
- Best practices
  - Installation of submetering, beyond whole-building level
  - Load profiling on a regular basis
  - Use of automated energy anomaly detection features
  - Monitoring peak load and managing demand charges
  - With regular usage over time, savings can accrue and deepen





# **Next Steps**

- Conversion of technical findings into business case brochure or fact sheet
- Report and slides will be available from
  - LBNL website: eis.lbl.gov
  - DOE Better Buildings Alliance EMIS Project Team website via http:// www4.eere.energy.gov/alliance/







# **Project Team Next Steps**

 Next month the BBA EMIS Project Team will launch regular calls for our FY14 activities

 BBA members, please join us to kick off, and participate in a crash course on successful EIS use, including a synthesis of existing resources from the public domain





# Complementary BBA Activity: Wireless Submetering Challenge

- In the EIS study cohort, submetering was associated with deeper energy savings
- Submetering is not common, costs are one barrier
- DOE is currently working with manufacturers to reduce costs of panel-level submetering from \$1K/pt-->\$100/pt
- The challenge model: DOE sets stretch spec, induces industry to meet spec by marshaling market demand
- Opportunities for commercial sector
  - Sign your support
  - Review the specification
  - Demonstrate the technology

http://www4.eere.energy.gov/alliance/activities/technology-solutions-teams/wireless-meter-challenge





# **THANK YOU**

Jessica Granderson JGranderson@lbl.gov 510.486.6792





# Back-up Slides



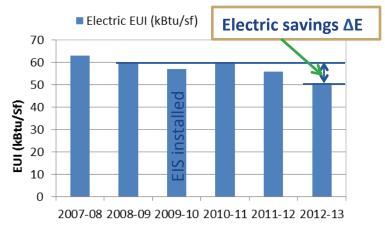


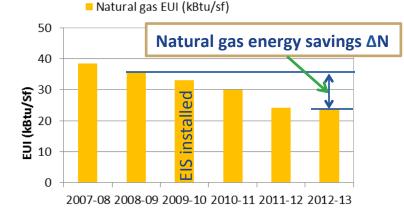
# Calculation of Utility Cost Savings

### Three-step process

- Calculated electric and natural gas energy savings for each site/portfolio
- Calculated utility cost savings for each site/portfolio
  - Cost Savings =  $\Delta E \times sf \times \$/Btu^1 + \Delta N \times sf \times \$/Btu^2$
- 3. Summarized median building and portfolio utility cost savings

### Year-by-Year EUI Trend









### **Definition of Metrics**

### Energy savings

 the difference in EUI (kBtu/sf) between the most recent year, and the year before EIS installation

### Extent of projects

- high = cases that conducted commissioning of HVAC systems, or that implemented projects that included both lighting and HVAC end uses
- low = all other cases

### EUI prior to EIS installation

- high = the EUI was higher than the national average as reported in [EIA 2003]
- low = the EUI was lower than the national average

### Depth of metering

- high = presence of sub-metering and/or integration of trend logs from the building automation system
- low = campus-level or whole-building metering only





## **Definition of Metrics**

### Total years since EIS installed

- high = total years since EIS installed was higher than the median for the cohort of cases
- low = total years since EIS installed was below the median

### User engagement

- high= the reported person-hours per month was higher than the median for the cohort of cases
- low = personal-hours per month was below the median

### User empowerment

- high= responses "1" (immediately) when asked on scale 1-3, how quickly they could take action based on insights gained through use of the EIS
- low = responses "2 or 3"





# Wilcoxon-Mann Whitney and Effect Size

- WMW test [Mann & Whitney, 1947]
  - a nonparametric test comparing the median of two groups
  - does not assume the samples is normally distributed
- Effect size of WMW test [Field 2009, p550]

$$r = \frac{z}{\sqrt{N}}$$

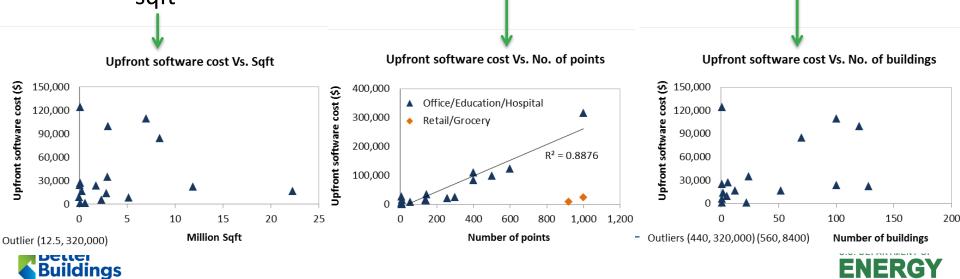
- r Effect size estimate; r>0.5, large effect size; 0.5>r>0.3, medium effect size; 0.3>r>0.1, small effect size;
- z z value obtained from performing the WMW test
- N Sample size of the study





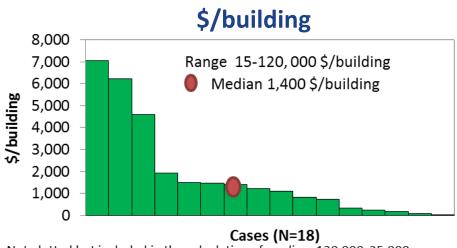
### **Definition of Point**

- "Points" are mostly WB and submetered electric and gas data points in our study
- Number of points used as a 'normalizing' common denominator
  - For software, # of points hosted and maintained is the 'service/product', as opposed to of the number of sites or sf covered
  - Upfront costs ~linear w number of points, not the number of buildings or sqft

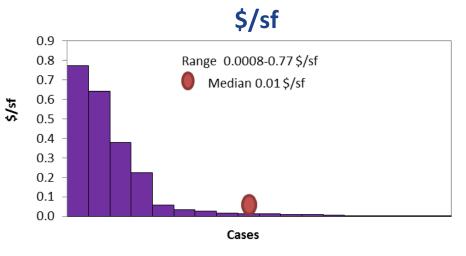


# **EIS Upfront Software Costs**

- Median upfront costs ~1,400\$/building, 0.01\$/sf
- Range is 3-5 orders magnitude across cohort





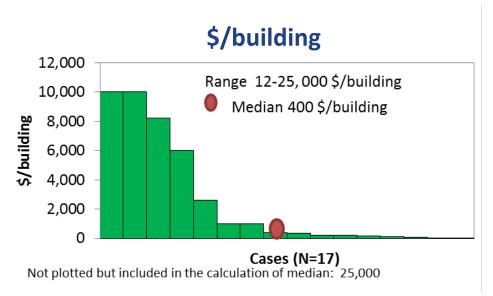


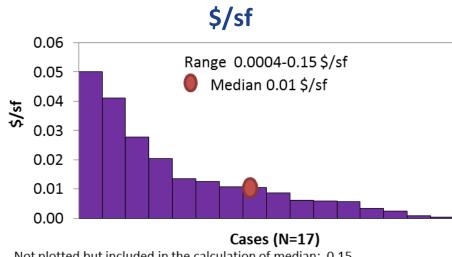




# **EIS Ongoing Software Costs**

- Median ongoing costs ~400\$/building, 0.01\$/sf
- Range is 3-4 orders magnitude across cohort





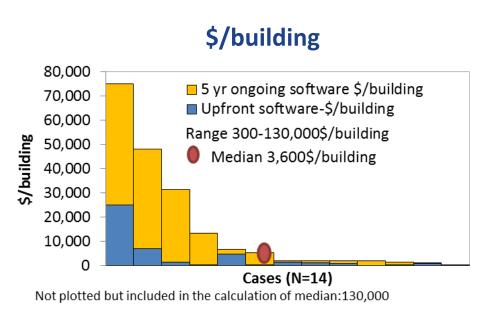
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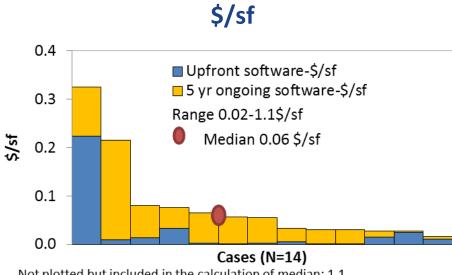




# EIS Technology Costs: Total Cost of Ownership

### Extrapolation: Median 5-yr cost of Ownership 3600\$/building, 0.06\$/sf





Not plotted but included in the calculation of median: 1.1



